

# Letter of Recommendation

## JOHN KOHL AUTO CENTER, INC.

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Brian Chenvert  
Dent Impressions

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I am writing this letter of recommendation because Brian and his crew deserve it. When we had a huge hail storm this spring, we were flooded with dent experts from across the state and the mid-west. Our small town was overwhelmed with dozens of self proclaimed experts in paintless dent. I interviewed and turned down countless so called experts whose only intention was to make a buck and leave our town. We are a family owned GM franchise and our reputation in the community is excellent. Customers associate us with anyone that we choose to do business with. The quality of the work and the manner in which Brian and his crew choose to do business is up to our standards for honesty and customer satisfaction.

It has been several months since the storm and Brian and his crew are still with us. Everyone else in town has left. We are still busy with appointments, and only after you have been through one of these storms with a quality repair team will you understand why. We have picked up a bulk of the business in town for all of the right reasons. The jobs have been done well for a fair price. Some of the dent experts were so disreputable, they were literally run out of town. It didn't take long for the customers and the insurance companies to realize who really knew how to do the job. We have seen hundreds of poor hail repairs from other vendors, and an equal number of horror stories from insurance companies and customers.

Our body shop has been a preferred provider for insurance companies for many years, and the quality of the work that leaves our store must be excellent. I am especially pleased that Brian and his team have been recognized by State Farm with their paintless dent repair program. Our customers are happy with the work we have done, and we are managing the overflow of work. I can't thank Brian and his team enough for coming to our rescue during all of the storm repair for our customers. We couldn't have done it without them.

With all of our thanks, partner.

Benjamin Kohl  
General Manager  
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