Letter of Recommendation



October 16, 2001

Brian Chenvert Dent Impressions PO Box 501 Rogers, MN 55374

Dear Mr. Chenvert:

I would like to take the time thank you for the outstanding work your team did in handling our hail damage claims during this past hail season. We have built our business over the past forty years by striving to be the very best at two things: our customer service and our quality of repairs. Needless to say we hold our business partners to this same standard, as they are an extension and reflection on our reputation. Because of the quality of your teams workmanship and your expertise of the hail claims processes, we would not hesitate to use Dent Impressions for future hail or paintless dent repair services. Again, thank you for the extraordinary service and lets keep our fingers crossed that it hails again soon.

Sincerely,

Jerald Stiele