



Dent Impressions, Inc. Limited Warranty

Dent Impressions will provide for repairs to the sheet metal for your vehicle when Dent Impressions Paintless Dent Removal (hereafter called PDR) repairs are responsible for defects to that sheet metal as specified below under the following terms, conditions and limitations.

Warranty

This warranty applies to the panel(s) which has been repaired by Dent Impressions and its authorized designers. It covers your vehicle under your and subsequent ownership during the WARRANTY period. The WARRANTY only applies to the AREA of the panel(s) which has been repaired by Dent Impressions and its authorized designers. AREA is defined as the portion of your panel(s) which was dented and subsequently PDR repaired by Dent Impressions; and only that specific portion of the affected panel(s).

Warranty Period

The WARRANTY PERIOD corresponds exactly to the warranty period provided by the MANUFACTURER of your vehicle for coverage of defects in paint finish and corrosion resistance. That is, Dent Impressions warrants that its work will not compromise the maintenance of the finish or corrosion resistance of the sheet metal panels on your vehicle for as long as the MANUFACTURER of your vehicle would warrant the unrepaired ORIGINAL finish, OR for the tenure of your lease or ownership of your vehicle. In the event of a sale or lease termination of your vehicle, the date of said sale or lease termination is the date your WARRANTY PERIOD expires.

Designated Repairs

Repairs of the defective PDR work performed by Dent Impressions shall be limited to those performed by a so called "body shop" which employs standards refinishing and repainting repairs to sheet metal panels as specified in the Mitchell Collision Estimating Guide for automobile collision repair. Dent Impressions shall pay for the cost of necessary repairs. The selected "body shop" which conducts said repairs. The selected "body shop" shall be one chosen by Dent Impressions upon review of at least two (2) estimates of repair costs submitted by you.

Repair Charges

There shall be NO CHARGE to you for approved repairs performed according to the specifications outlined above. Dent Impressions shall not be responsible for charges of a non-repair nature, e.g., cost to rent a replacement car while a "body shop" repairs the affected sheet metal panel(s) or, for items such as loss of vehicle use or for time or wages lost due to the performance of warranty repairs.

Warranty Limitations

You MUST check the paint finish and anti-corrosion warranties provided by the MANUFACTURER of your vehicle. Its limitations as to causes of defects which qualify for the MANUFACTURER'S coverage apply to the Dent Impressions WARRANTY as well. Specifically, Dent Impressions PDR repair work. ALL other paint, finish and corrosion coverage is reliant upon the terms, conditions and limitations of your vehicle's MANUFACTURER'S warranty.

To Obtain Warranty Repairs

Take your previously repaired vehicle to the original Dent Impressions repair facility if possible; alternatively, any Dent Impressions repair location in the United States will review your damage and may authorize the necessary repairs. You may call the following national toll free telephone number if your need to determine the Dent Impressions location closest to you at 1-877-HAIL TEAM. YOU ARE RESPONSIBLE FOR KEEPING THE RECORDS OF YOUR PDR REPAIR AND PRESENTING SAID RECORDS TO THE DENT IMPRESSIONS PERSONNEL AT YOUR CHOSEN DENT IMPRESSIONS LOCATION. FAILURE TO PRESENT SAID RECORDS MAY RESULT IN DENIAL OF YOUR DAMAGE CLAIM.

Coverage Exclusions

In general, for a case in which your vehicle's MANUFACTURER excludes warranty coverage, Dent Impressions will exclude it as well as the PDR repaired AREA of your vehicle's panel(s). Some of these exclusions on the PDR repaired AREA include but are not limited to:

1. Damage caused by objects striking the panel(s).
2. Damage caused by a collision with another vehicle.
3. Any alteration of your vehicle's affected body panel(s) by you such as: repainting, use of cleaners or solvents which your MANUFACTURER does not recommend, or modification by you of the shape of your vehicle's affected body panel(s) for any reason.
4. Damage caused by airborne chemicals, stones, hail, tree sap, flood etc.
5. CHECK YOUR MANUFACTURER'S WARRANTY FOR A FULL LIST OF SUCH EXCLUSIONS.

Other Terms

This warranty gives you specific legal rights and you may also have other legal rights which vary from state to state. Dent Impressions does not authorize any person other than its employees, franchises and licenses to create for it any other obligation or liability in connection with these designated Paintless Dent Removal repairs. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE APPLICABLE TO THESE PDR REPAIRS ON YOUR VEHICLE IS LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY. PERFORMANCE OF AUTHORIZED REPAIRS IS THE EXCLUSIVE REMEDY UNDER THIS WRITTEN WARRANTY, OR ANY IMPLIED WARRANTY. DENT IMPRESSIONS SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES (SUCH AS, BUT NOT LIMITED TO, LOST WAGES OR VEHICLE RENTAL EXPENSES) RESULTING FROM BREACH OF THIS WRITTEN WARRANTY, OR ANY IMPLIED WARRANTY.*

*Some states do not allow limitations on how long an implied warranty will last, or the exclusion of, or limitations of incidental or consequential damages, so the above limitations or exclusions may not apply to you.